

## Owner's Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Cell Phone: \_\_\_\_\_ \*Needed for mass texts & emergency updates.

Email: \_\_\_\_\_

Secondary Contact: \_\_\_\_\_ Secondary Number: \_\_\_\_\_

In case of an emergency during daycare or while boarding, please provide the name and phone number of the person you authorize us to call and make decisions on your behalf.

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

## Dog's Information

Dog's name: \_\_\_\_\_ Breed: \_\_\_\_\_

DOB/Age: \_\_\_\_\_ Gender:  Male  Female

Color: \_\_\_\_\_ Spayed/Neutered?  Yes  No

Weight: \_\_\_\_\_ Microchip #: \_\_\_\_\_

Name of Veterinary Office: \_\_\_\_\_

Veterinary's Name: \_\_\_\_\_

Veterinary's Phone Number: \_\_\_\_\_

## Medical

Any known medical issues? \_\_\_\_\_

Any required medications? \_\_\_\_\_

Any known allergies? \_\_\_\_\_

**Current Monthly Preventative Regiments? (Please circle all that apply)**

Heartworm

Flea/Tick Oral

Flea/Tick Collar

Other? \_\_\_\_\_

## Behavior

How did you acquire your dog? \_\_\_\_\_

If rescued, did they provide background history? \_\_\_\_\_

\_\_\_\_\_

How does your dog interact with another dog upon their first meeting? Strangers? New people?

\_\_\_\_\_

\_\_\_\_\_

What training has your dog received? Commands they know, working on? Please explain.

\_\_\_\_\_

\_\_\_\_\_

Is your dog fearful of or had altercations with other dogs based on their size, gender, etc.? Explain.

\_\_\_\_\_

Has your dog ever snapped, bitten, or punctured another dog or person? Yes  No

If so, what occurred? \_\_\_\_\_

Any fears regarding people? (Gender, clothing, hats, kids, etc.) \_\_\_\_\_

Is your dog possessive or guard anything? \_\_\_\_\_

Has your dog attended daycare before? Yes No If so, what led you to search for a new daycare?

\_\_\_\_\_

\_\_\_\_\_

Has your dog ever been ejected from a daycare? Yes  No

\*Checking 'Yes' does not automatically disqualify your dog\*

If so, what was the reason? \_\_\_\_\_

\_\_\_\_\_

Can your dog climb or jump a fence? If so, how high? No  Yes  \_\_\_\_\_

Is your dog housebroken? Yes  No

**Does any of the below describe your dog? (Circle all that apply.)**

Excessive Barking      Possessive      Destructive Chewing      Aggression  
Jumping      High Prey Drive      Shyness      Digging      Separation Anxiety  
Eats Stool      Eats Foreign Objects      Urine Marking

---

**Does your dog ever use any of the play behaviors or signals when interacting with other dogs? (Circle all that apply.)**

Play Bow      Open Smiling Mouth      Raised Play Bow      Investigative Greeting      Bouncy  
Relaxed Ears      Fast Tail Wag      Play-Growling

---

**We are a combined daycare with certain exceptions. What size dogs does your dog prefer to play with? (Circle all that apply.)**

Small      Medium      Large

---

**How did you hear about us?**

Referral Name: \_\_\_\_\_ Other: \_\_\_\_\_

**Unless allergies are specified:**

Food Disclosure: Do you consent to the occasional provision of a WagSnack dog treat?      Yes      No  
Some guests have that play all day doggy smell; do you consent to a spritz of cologne?      Yes      No  
Occasionally dogs might make a mess and require a bath or wipe down; do you consent?      Yes      No

---

**Please use the bottom of this page to list the first and last names of the people authorized to pick up your dog.**

## Injury & Liability Waiver

Please read carefully as this information is important to ensure the safety of your pet and the staff at Wagtime Play & Stay, LLC., and offer a full explanation of procedures in the event of an injury or incident.

We do everything we can to ensure that your dog's time here during daycare or boarding is stress free and a fun experience for all. We hire and train experienced staff to monitor and maintain a safe environment for everyone. Dogs are animals, plain and simple. They get sick, they have bad days, and most importantly, like humans, they don't like everyone they meet. That being said, should an incident or injury occur, we follow these procedures:

1. If a dog is injured, it is separated and evaluated (up to and including a determination on the need for professional care) by a senior staff member who is trained to make these determinations.
2. The owner of the injured dog, as well as the owner of the dog that caused the injury are notified by phone or text. ( ) -

Since April 2019, we use the professional care of:

Double A Veterinary Hospital  
106 Nott Street  
Wethersfield, CT 06109  
(860) 529-0668

Double A Veterinary Hospital is local and highly trained to assess any injury and will advise the best option for care. **Please choose Option 1 OR Option 2 and initial.**

1. \_\_\_\_\_ I understand that even though out of my "control" and in the care of Wagtime Play Stay, LLC., I am and will be responsible for any of the resulting damages & costs caused by my dog while in the care of Wagtime Play & Stay, LLC. I understand the risk of owning a dog including but not limited to dog bites. I will not hold Wagtime Play & Stay, LLC. responsible for the non-payment of services by another dog owner rendered for my dog while in the care of Wagtime Play & Stay, LLC.
2. \_\_\_\_\_ Should the above be deemed unacceptable, I hereby **DO NOT AUTHORIZE** Wagtime Play & Stay, LLC. to neither seek nor administer any care or treatment for my dog regardless of the opinion of the staff of Wagtime Play & Stay, LLC. or the severity of the injury. I do understand I am still responsible for any damages caused by my dog.

Name (Printed): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

This is our current agreement regarding our policies, injuries, illnesses, play, and behavior between Wagtime Play & Stay, LLC. ("Wagtime Play & Stay" or "Wagtime" or "facility") and the dog owner whose signature is signed below (the "Owner", "You" or "I").

### Payment

- Payment is due prior or at the time that the dog(s) get picked up from Wagtime Play & Stay, LLC. and can be denied or removed for any unpaid charges. We accept credit cards, cash, and checks for payment.
- Owner agrees to pay the rate that is in effect for the day their dog is checked into Wagtime.
- Owner agrees that all dues are paid, or another payment plan is arranged that is agreed between both parties.

### Policies

- **Late Policy:** We currently close daycare at 7:00PM Monday-Friday. If you will be late, please contact us **immediately**. A late fee of \$1/minute for each minute after 7:00PM will apply. If a dog is not picked up by 7:30 PM, the dog will spend the night and you will be charged an additional boarding fee, as well as a full day of daycare.
- **Leash Policy:** Every dog must be on a leash that is 6 feet or less. **NO RETRACTABLE LEASHES.** Please do not allow your dog to approach another dog or person while on the premises, except for Wagtime staff. Do not assume that a dog on the premises is people or dog friendly. Some dogs are influenced due to the presence of the owner, and the restraint of the leash. We also have dogs that board and do not participate in group play, as they prefer solitary activity.
- **Collar Policy:** All dogs must wear a quick release collar **ONLY** (unless there is a medical reason). All flea/tick collars, metal, choke, prong, and harnesses of any kind are not acceptable and must be removed when entering the facility. We encourage name tags on the collars.
- Wagtime Play & Stay retains the right to refuse any dog for daycare or boarding at any time if we feel it is in the best interest of the dog and/or our staff members. **Wagtime Play & Stay is constantly reevaluating and assessing the dogs, as behaviors and temperaments can change. Although your dog may have been originally accepted into daycare, if some behaviors change and become unacceptable, you will be notified that your dog will no longer be able to attend.**
- You understand and agree that you are solely responsible for any and all actions and behaviors of your dog while they are at Wagtime Play & Stay. This includes payment and costs associated with injury to a staff member, other dogs, and damage to the facility or items caused by your dog.
- You understand and agree that in admitting your dog, Wagtime Play & Stay staff members have relied on your representation that your dog is in good health, has not harmed, shown aggression, or threatening behavior towards any persons or any other dog unless otherwise noted.
- I authorize Wagtime Play & Stay, LLC. the right to photograph and record my dog(s). All photos and recordings can be used without limitations on Wagtime Play & Stay's website, promotional materials, and social media without further consent. I understand that Wagtime Play & Stay is not liable for any royalty type payments. All material becomes the property of Wagtime Play & Stay and can be used for its own promotion.
- Wagtime Play & Stay is not responsible for lost or damaged items, or any belongings left with their dog at will.

### Injury/Illness

- Wagtime reserves the right to refuse a dog if they are sick or flea/tick infested. If your dog becomes ill in our care, we will isolate them until we can contact you for immediate pickup.
- I understand that during normal dog play, my dog may suffer minor scratches, scrapes or even bites. All play is carefully monitored, but these types of injuries can still happen.
- All dogs are required to have a Rabies, Bordetella (kennel cough), and distemper vaccine, as well as a negative fecal test. **HOWEVER**, Bordetella is an **AIRBORNE** illness, and the vaccine does not prevent the dogs from catching it. It does not require dog contact or lack of cleanliness to catch it. We disinfect all play areas, bowls, suites, wash all bedding, and use a turf cleaner outside.
- Illnesses are impossible for us to prevent. If your dog has not been exposed to other dogs, is a puppy, or has a compromised immune system, your dog's immune system will be more susceptible and less able to fight them off.
- Since the dogs are in such close quarters, illnesses may include, but are not limited to; upper respiratory infections (kennel cough), intestinal parasites, warts (papilloma), and conjunctivitis (dog pink eye).
- I understand that although the listed above vaccines are required, those and other illnesses can be contracted while at Wagtime Play & Stay, and I will be responsible for all veterinary costs associated with the illnesses.

### Play/Behavior

- Our counselors are trained to read canine body language and behavior. They make sure that play remains on a calm, pleasant and positive level. However, dog play can escalate in a split second, or try to play with a reluctant partner, resulting in an injury. Dogs playing with their mouths and paws can lead to scratches, scrapes, and sometimes punctures. This occurs more often in dogs with finer, shorter coats. Despite all precautions, training, and supervision, there is no way to rule out the possibility of a scuffle between dogs. We do not accept over reactive dogs in daycare for the safety of dogs and counselors. Again, this is a risk of socializing your dog.
- We applaud and encourage good behavior! Dogs that display poor manners (mouthing staff, jumping, mounting, bullying, inappropriate play), excessive barking, or shows constant irritability, will be corrected by staff and the behavior will be communicated to you. We make every possible effort to work with your dog and any issue, but if no progress is being made, we will be forced to remove them from daycare, and offer you some training options.

**By signing below, I acknowledge that I have read and agreed to the above terms, filled out the information accurately, and to the best of my ability. I agree to all terms and conditions as specified herein and within Wagtime Play & Stay's policies and procedures.**

Name (Printed): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

---

Employee Signature: \_\_\_\_\_